

PRODUCT WARRANTY

Please see the following for Rugged Controls' product warranty statement:

LIMITED WARRANTY: Rugged Controls (RC) warrants that the equipment and components furnished will be and remain free from defects in workmanship and materials and perform the general process function intended, solely under the conditions defined by RC, for a period of (a) 12 months from completion of installation, start-up or acceptance of the equipment, or (b) 18 months from the date of shipment from RC to Purchaser, whichever expires first.

RC will replace, modify or repair, at its sole option, any such defective component or equipment at no charge provided that RC is notified promptly in writing (or email) of any claimed defect.

Purchaser is expected to assist in the timely on-site diagnosis of faults when possible with the intent of speeding the repair process. If requested by RC, any damaged part or component may returned to RC freight pre-paid for repair or replacement, after which it will be returned to Purchaser via the same level of freight.

RC will provide on-site Field Service when such service is required in its judgment, but is not bound to it by this agreement and reserves the option to request payment for travel expenses.

This warranty does not apply to any defect or malfunction arising out of failure to store, install, operate or maintain the equipment in accordance with instructions by RC or its operation under conditions other than those defined by RC.

For equipment not manufactured by RC, the manufacturer's warranty terms will be in effect unless explicitly stated otherwise.

Any unauthorized modification or alteration of the equipment or repair or replacement of components may void this warranty, at the sole option of RC.

THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ANY OTHERS, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY/FITNESS FOR A PARTICULAR PURPOSE.